



Vaughan Metropolitan Centre Transit Hub frequently asked questions

What is the Vaughan Metropolitan Centre [VMC] transit hub?

The rapidway, subway and bus terminal are all connected for your convenience – and make up the VMC transit hub.

Rapidway The Viva bus rapid transit [BRT] on Highway 7 is part of a 36-kilometre network of rapidways in York Region.

Subway The TTC Line 1 Subway starts in Vaughan Metropolitan Centre and travels south into Toronto, with three new stations in York Region.

Bus terminal The local YRT bus service connects to the rapidway and subway via SmartCentres Place Bus Terminal next to Vaughan Metropolitan Centre Station. SmartCentres Place Bus Terminal is opening for service in 2018.

RAPIDWAY

How long is the rapidway on Highway 7 West?

The vivaNext rapidway project from Edgeley Boulevard to Bowes Road on Highway 7 West is 3.6 kilometres long and consists of Vaughan Metropolitan Centre Station, Creditstone Road Station and Keele Street Station.

Are there plans to extend the rapidway on Highway 7 West?

Yes, and it's underway. The rapidway will extend west from Vaughan Metropolitan Centre [VMC], over Highway 400 west to Bruce Street. It is also being expanded east along the existing Centre Street and Bathurst Street Viva route and back onto Highway 7 to Yonge Street. This will add 12 kilometres of dedicated bus lanes plus 10 new vivastations. From Richmond Hill Centre Terminal at Yonge Street, the already-completed rapidway runs east on Highway 7 to Warden Avenue.

Extending the rapidway will connect riders from Woodbridge, Concord and Thornhill to the TTC Line 1 Subway Extension at the new VMC subway station, and will also connect riders to the rest of York Region via the Richmond Hill Centre Terminal at Yonge Street.

SUBWAY

How many of the new subway stations are in York Region?

Three of the six: Vaughan Metropolitan Centre Station is located at Highway 7 and Millway Avenue; Highway 407 Station is located south of Highway 407 west of Jane Street; and Pioneer Village Station is located on Steeles Avenue east of Black Creek Pioneer Village.



Is there parking and passenger pickup/drop-off at the subway stations?

- » Vaughan Metropolitan Centre Station has Passenger Pickup and Drop-off on Millway Avenue.
- » Highway 407 Station has Passenger Pickup and Drop-off, 583 new parking spots plus 25 accessible parking spots. It also has access to GO Transit.
- » Pioneer Village Station has Passenger Pickup and Drop-off, and 1,881 new parking spots. It also has a YRT bus terminal.

ROUTES AND FARES

Will bus routes change after the subway opens?

Yes. To find out how your routes are changing, check yrt.ca/subway for all the details.

How does fare pricing work with Viva and the TTC?

Customers will be required to pay TTC fare when boarding the TTC subway, and YRT/Viva fare when boarding a YRT/Viva bus, as they do currently. Viva rapid transit is part of the YRT/Viva transit family, which means that customers can transfer between Viva and YRT without paying a separate fare.

How do I use PRESTO for my fare?

PRESTO is the smart card fare option for York Region Transit [YRT/Viva] as well as TTC. To use it for your fare, you tap your PRESTO card on a PRESTO fare machine, your fare is deducted from your account. For more information, go to prestocard.ca

Are there plans for fare integration between YRT/Viva and TTC?

Metrolinx and the Greater Toronto and Hamilton Area [GHTA] transit agencies, including YRT/Viva, continue to work towards a fare integration plan between the 905 and 416 areas. In the interim, YRT/Viva staff are working

Who can I call if I have a question about rapidway construction?

Keeping the public informed and engaged with our rapidway projects is key.

Our Community Liaisons work with property owners, tenants, local businesses and residents.



Michelle Goland
Community Liaison
Specialist

Cell: 416.797.5653
michelle.goland@york.ca

You can also find answers to questions you may have through:

- › signing up to receive e-mail notices at vivanext.com
- › liking us on Facebook and following us on Twitter
- › reading our blog at vivanext.com/blog

Who can I call if I have questions about YRT/Viva bus service?

YRT/Viva Information Line:

Local: 905 762 2100
Toll free: 1 866 MOVE YRT
[668 3978]

Monday to Friday: 7am–7pm
Saturday, Sunday and Holidays:
8:30am–4:30pm

with Brampton Transit, the TTC and York University on a multi-system U-Pass for students attending York University. This pass would allow full-time undergraduate students to travel on the three transit systems with the one pass. More details on this will be provided as they become available.

What happens in the event of an emergency on a vivastation platform?

A customer can push the emergency call button for assistance and their call will be answered by a York Region Enforcement Dispatcher, which allows for two-way communication. Surveillance cameras will pan to the emergency call button area and blue pulsing lights on the platform will turn on to ensure your safety and a quick response.

Why don't YRT routes ride in the rapidway?

In general, the purpose of YRT is to provide convenient local service within neighbourhoods with curbside stops that feed into the rapid transit system and enable customers to get wherever they need to go.

The intersection at Millway & Highway 7 looks a lot different. How does it work?

The newly reopened intersection on Highway 7 at Millway Avenue has dedicated left-turn traffic signals. Motorists can make U-turns at this and other signalized intersections along the Highway 7 rapidway when the left-turn signal is illuminated. Watch for signs that state "U-turn permitted." Plus, check out our vivanext.com/blog to read how to pull a U-ee!

Pedestrians will be able to cross Highway 7 at Millway Ave. in two stages if unable to get to the other side during the first signal.

BIKE LANES

Will there be bike lanes along this section of Highway 7 West?

Cyclists going eastbound on Highway 7 have their own dedicated lane from Interchange Way/Edgeley Boulevard to Jane Street, and there are bike lanes for cyclists going eastbound and westbound from Jane Street to Bowes Road. In addition, at signalized intersections, there are bike boxes, designated areas that provide a safe spot for cyclists to wait until the light changes.



BUS TERMINAL

How large is the bus terminal at Vaughan Metropolitan Centre and what is its purpose?

SmartCentres Place Bus Terminal has nine bus bays and will primarily service YRT buses. The terminal is located in Vaughan Metropolitan Centre north of the subway station, north of Apple Mill Road and south of Portage Parkway. It has easy connections for customers to the TTC Line 1 Subway and Viva bus rapidway at the Vaughan Metropolitan Centre vivastation on Highway 7. It is scheduled to open for service in 2018. Both the subway station and the vivastation are only a two-minute walk from the bus terminal through an aboveground park or an underground path, making this terminal a great way to connect.

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